# Return Merchandise Authorization Form

ID #: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Order #: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Email: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Reason for termination/refund: \_\_\_\_\_\_\_

Address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

City: \_\_\_\_\_\_\_\_\_\_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Phone: (\_\_\_\_)\_\_\_\_\_-\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

* ***BHIP Global will repurchase inventory under the following conditions:***
* Product returns are eligible for refund consideration for terminating distributors ONLY.
* The products are determined to be currently marketable. (Products shall not be currently marketable if shelf-life period has exceeded).
* Product has been purchased within 12 months.
  + ***Refund Computations:***

Eligible products will be subject to compliance with the 70 Percent Rule (see policies and procedures for details). The repurchase will be calculated at 90% of the original net cost to the distributor less commissions, rebates and bonuses paid to the terminating distributor. **Any eligible refund will be issued back to the credit card used to purchase the product.**

* ***How to Return Merchandise:***
* Collect proofs of purchase (invoice, receipts, etc.) for the products you are returning.
* Ensure all products being returned meet criteria explained above.
* Complete top portion of Return Merchandise Authorization Form.
  + Entire form must be filled out.
  + RMA# must be filled in at the top right hand corner of form.

Staple legible copy of proofs of purchase (invoice, receipts, etc.) to the back of the Return Merchandise Authorization Form.

**VERY IMPORTANT: You must clearly write the RMA# on the exterior of any shipping packages being returned. Any returns without the RMA# clearly visible on the outside of the shipping package will be refused!**

* + - Ship all product and complete Return Merchandise Authorization Form to:
* KUEHNE + NAGEL d.o.o.
* (IZOLATOR ZALOGA)
* CELOVŠKA CESTA 492,
* 1210 LJUBLJANA – ŠENTVID
  + **\**

**REMINDER:**

* **A copy of this completed Return Merchandise Authorization Form must be included with the return.**
* **Products must be returned within fourteen (14) days from issuance of authorization.**
* **Products must be securely packaged. Any product that is not resalable because it was not packaged securely will not be refunded.**

**REMINDER:**

* **A copy of this completed Return Merchandise Authorization Form must be included with the return.**
* **Products must be returned within fourteen (14) days from issuance of authorization.**
* **Products must be securely packaged. Any product that is not resalable because it was not packaged securely will not be refunded.**